

# Who to Call

Your lottery representative is an excellent resource for any lottery-related needs. Their contact number is posted on the terminal.

## SG Hotline

Anytime you may have issues with your terminal, need to order tickets, need to report stolen tickets or need information after hours, you can contact the Scientific Games hotline at **1-866-369-4925**. In the instance of stolen tickets, you will want to contact security the following morning as well.

## Oklahoma Lottery Security

Any time you find an extra pack in a shipment, a missing pack from a shipment, or stolen tickets during business hours (8am – 5pm), you can contact the Security team at **405-522-7765**.

## Claims Department

If a ticket is scanned and the terminal says **“File Claim at Lottery,”** the player will need to cash their ticket through the Oklahoma Lottery directly. The player can visit **lottery.ok.gov** or call **405-522-7731** to learn how to complete this process.

For any accounting issues, please call **405-522-7731** and ask to be connected with Accounting.

